



Workplace Management

Powering business performance through smart workplace management

We help your people stay productive and secure, no matter where or how they work.

Our workplace management offering brings together proactive workstation support, expert engineering, end-point protection, and advanced tooling to reduce downtime and simplify end-user operations.

**HANDS-OFF,
NOT
HANDS-TIED**

We manage the day-to-day workplace environment, end to end.

**SECURITY
AND
COMPLIANCE**

We ensure continuous alignment with security policies.

**USER
PRODUCTIVITY
AND EXPERIENCE**

We improve employee satisfaction with responsive, human-led support.



The challenges we solve

Users are frustrated



Constant issues, delayed resolutions, and lack of visibility waste valuable time and impact team performance.

Downtime and productivity loss



Without proactive monitoring and endpoint protection, simple disruptions can halt operations and frustrate users.

Security risks from unmanaged devices



Unpatched systems, weak access controls, and limited oversight expose your business to unnecessary cyber risk.

Limited in-house expertise



Internal teams are often stretched thin, leaving gaps in patching, support coverage, and device performance management.

Our product offering at a glance

Service Area	Description
Workstation Support	Comprehensive device support that keeps your employees productive and your systems reliable. Includes proactive maintenance, troubleshooting, and user assistance to minimise downtime and enhance operational efficiency.
Workstation Standard Support	Ideal for small businesses or sites with up to 100 users. Provides dependable remote-only support for routine maintenance, troubleshooting, and issue resolution ensuring consistent performance without the cost of a dedicated onsite engineer.
Workstation Business Support	Designed for medium-sized businesses, this hybrid support model offers both remote assistance and scheduled onsite visits to balance flexibility with hands-on care. Ensures continuity, optimised performance, and a stable IT environment.
Workstation Enterprise Support	Tailored for large organisations that require full-time, onsite engineering and premium-level response. Delivers proactive management of infrastructure and servers for high reliability, uptime, and service continuity.
Workstation Enterprise Plus Support	Combines dedicated onsite support with advanced workplace management and cybersecurity tools. Offers unified control, enhanced visibility, and built-in protection for enterprise environments that demand the highest operational resilience.

Your benefits with Reflex

- Security and compliance built in flexible support for growing or complex environments
- Improved employee satisfaction with responsive, human-led support
- Optimised asset lifecycle management to extend hardware ROI

- 24/7 Support
- Actionable reporting and dashboards
Simplified vendor and asset Management
- Fewer repeat issues across the workplace

Let Reflex handle the day-to-day support, so your team can focus on growth.
Talk to us today about Workplace Management that works.

**Keep your workstations
running at its best!**

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